

Event Registrations

To ensure that your place is reserved at an NSCA Foundation event, full payment where applicable must be received before the event deadline. NSCA Foundation cannot guarantee the “holding” of any place without a financial deposit.

Payments:

(a) When your credit card is processed successfully a Tax Invoice will be sent to the email address you supplied during the booking process.

(b) If an invoice is requested to pay via EFT or cheque, the payment must be made in full with the funds received before the event start date in order to attend the event.

Cancellation and Refunds:

(a) Tickets are refundable up until 10 working days before the event.

(b) Tickets are non-refundable in the last 9 working days before an event. A credit note that can be used on any NSCA Foundation service will be issued during this time.

(c) If cancellation is not made 24 hours prior to the event NO refund or credit note will be issued.

To cancel during the refundable or credit note period email eventregistration@nsca.org.au

Transfers:

Registered delegates for an event can transfer their booking to another person, as long as it is communicated to the NSCA Foundation events team 24 hours prior to the event. Complimentary member tickets cannot be transferred to non-members.

Special Diets:

Prior to event deadline NSCA Foundation events team must be notified of special medical dietary requirements. No special diet guarantee can be given for late bookings or those made after the event RSVP date.

Photography and filming consent for adults over 18 years of age

By registering to this event you agree that the NSCA Foundation may take photographs and film footage of you at the above event, and may use the photographs and/or film footage for NSCA Foundation promotional and/or commercial purposes, including for use on the NSCA Foundation website. You agree that filmed material may be reproduced for those purposes, as film, audio or written quotation.

The photographs and footage will be used by the NSCA Foundation only and will not be released to any external parties. You accept the risk, that photographs and/or film footage of you may be lifted off the NSCA Foundation’s website, or taken from an NSCA Foundation brochure or other publication, and reproduced on Facebook or other web sites or elsewhere, or otherwise communicated or made available to the public or sections of the public.

Behaviour

NSCA Foundation reserves the right to prohibit entry of any person to an NSCA Foundation event, or eject any person from an NSCA Foundation event based on behaviour deemed inappropriate by NSCA Foundation staff and/or its agents and others working under its authority.

Canvassing / Selling

NSCA Foundation strictly prohibits attendees at NSCA Foundation events and forums from distributing promotional materials except by event sponsors. Delegates violating this policy will be asked to leave the event and NSCA Foundation members may have their membership revoked.

Enquiries

If you have any enquiries please contact our NSCA Foundation Events Team via eventregistration@nsca.org.au or 02 9213 6299.

Privacy

The NSCA Foundation is bound by privacy legislation and the National Privacy Principles.

The personal information disclosed by you will be used for the purposes of identifying you and confirming your participation. If applicable, financial information disclosed

by you will be used only for the purposes of affecting the transaction to which it relates. The NSCA undertakes to ensure that personal information is held in a secure environment and is protected from misuse, loss, unauthorised access, modification or disclosure.

The NSCA Foundation does not permit third parties to access and/or use information about you other than to perform the service that the NSCA Foundation has contracted with them to provide, or as required by law. All suppliers, agents and third party companies are required to agree to protect your information in the same way we do. NSCA Foundation will, upon your request and subject to applicable privacy laws, provide you with access to your personal information held by us.

Complaints and Appeals:

In the event you are dissatisfied with the NSCA Foundation’s services you may access NSCA Foundation’s Complaints and Appeals process. In the first instance attempts to resolve issues should be addressed directly with the relevant department or staff member before lodging a complaint or appeal.

Marketing:

New students, account contacts, members and event attendees will be automatically subscribed to the NSCA Foundation fortnightly Safe-T-Bulletin an electronic WHS newsletter. This can be unsubscribed to at any time by clicking on the unsubscribe button. All contacts may be emailed NSCA Foundation specific information from time to time.